

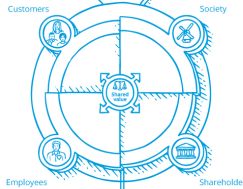


4th largest bank in the Netherlands
with over 3 million customers and 3 core services:
mortgages, savings and payments



Our mission: Banking with a human touch

It is our ambition
to optimise the **shared value**
for our stakeholders
by creating benefits for our customers,
taking responsibility for society,
providing meaning for our employees
and achieving returns for
our shareholder

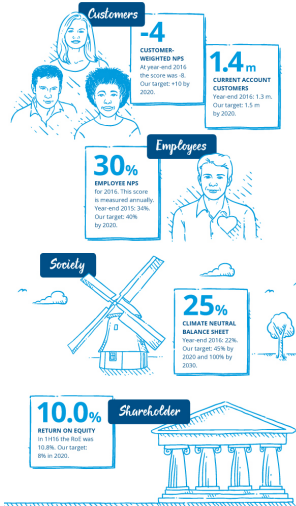


First half 2017 results

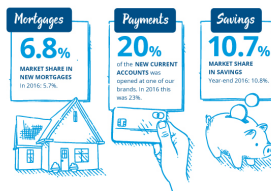
Continued focus on
optimising the
shared value is
starting to yield
results

Positive developments in the number of
customers and customer satisfaction scores

Our balance sheet has once again become
more sustainable and the return on equity
remained at a high level



The mortgage portfolio grew
by nearly € 400 million to € 45.3 bn and
the number of current account customers
at our brands increased
to 42,000



A financially sound bank with a
solid capital base

